



ISADELIVERY

THE MOST FLEXIBLE, CONVENIENT WAY TO SAVE ON SHIPPING!

Available for purchase through Oct. 31, 2018.



ISADELIVERY

SAVE BIG ON SHIPPING FOR YOUR NEXT 12 ORDERS!

For **US\$59/CA\$65**, Isagenix Members in the United States, Canada, and Puerto Rico can purchase IsaDelivery, a shipping-savings promotion that covers ground shipping on up to 12 orders over the next six months! Simply purchase IsaDelivery from your Back Office like other Isagenix products, and we'll take care of the rest!

FLEXIBLE

IsaDelivery is as flexible as you need it to be. For example, IsaDelivery doesn't require:

- Any minimum purchase amount.
- Any specific order type (order must contain shippable products).
- A minimum number of orders in a month.

CONVENIENT

It's simple. The shipping charge on each of the 12 orders is automatically removed at the time your order processes. You don't have to change a thing!

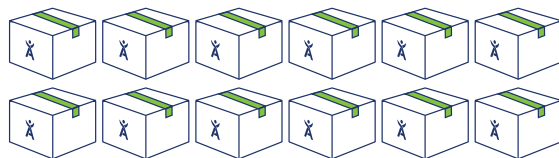
SAVINGS

Now you can save on shipping, including Autoship and wholesale orders! Order what you want, when you want, and enjoy the savings.

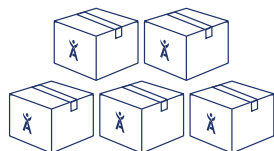
With IsaDelivery, it's easy to save on shipping compared to the average regular shipping costs. Check this out!



ISADELIVERY
12 shipments
= US\$59/CA\$65



Regular Shipping
5 shipments
= US\$65/CA\$70*



START SAVING
ON SHIPPING TODAY!

*Based on average per order shipping costs of US\$13/CA\$14.



FAQ

WHAT IS ISADELIVERY?

IsaDelivery is a shipping-savings promotion, which can be purchased for US\$59/CA\$65. Members can enjoy standard ground shipping on their next 12 orders if they are placed within six months of the IsaDelivery purchase date.

WHO CAN PURCHASE ISADELIVERY?

IsaDelivery is available for purchase to all Members (Associates, Preferred Customers, and Customers) in the United States, Canada, and Puerto Rico.

WHERE CAN ISADELIVERY ORDERS BE SHIPPED?

Thirteen Canadian provinces, 50 U.S. states plus Puerto Rico, District of Columbia, and APO/FPO addresses with U.S. zip codes. Any other locations are ineligible.

HOW LONG IS ISADELIVERY AVAILABLE FOR PURCHASE?

IsaDelivery is available for purchase from Aug. 27, 2018, through Oct. 31, 2018.

AFTER PURCHASING ISADELIVERY, HOW LONG DO I HAVE TO ENJOY SHIPPING SAVINGS?

Standard ground shipping charges will be waived on 12 qualifying orders, provided the orders are placed within the six-month period following the date you purchase IsaDelivery. For example, if you purchase the IsaDelivery program Sept. 15, 2018, the program would expire for you March 15, 2019.

AFTER 12 SHIPMENTS, CAN I PURCHASE ISADELIVERY AGAIN TO GET 12 MORE?

You may only purchase IsaDelivery once.

AFTER PURCHASING ISADELIVERY, WHERE CAN I SEE HOW MANY SHIPMENTS I HAVE LEFT AND THE EXPIRATION DATE?

1. In your Back Office, your remaining IsaDelivery shipments and expiration date will show under the "Account" section of the left-side panel.
2. Your order confirmation email after an IsaDelivery shipment processes.
3. Call our Customer Care center toll-free at 877-877-8111.

AFTER PURCHASING ISADELIVERY, DO I NEED TO MANUALLY APPLY A COUPON TO SAVE ON SHIPPING?

Your shipping savings will automatically be applied when your order processes, so no coupons are needed.

CAN I CHOOSE WHICH ORDERS I WILL RECEIVE SHIPPING SAVINGS ON?

You cannot choose which orders IsaDelivery applies to. It applies to the first 12 ground shipping orders that contain shippable products, which are any physical products that can be shipped.

WHAT ORDER TYPES QUALIFY FOR ISADELIVERY?

All wholesale and Autoship orders that contain shippable product with ground shipping selected will qualify. In addition, if you live in Arizona, your will call order will qualify. Orders placed at corporate-sponsored events and orders shipped other than standard ground do not qualify.

WHAT IS A QUALIFYING ORDER FOR ISADELIVERY?

A qualifying order is an order that contains at least one shippable product that is sent via standard ground shipping to an address in Canada, the United States or Puerto Rico.

AFTER PURCHASING ISADELIVERY, DO I NEED TO PLACE A MINIMUM BUSINESS VOLUME (BV) OR DOLLAR AMOUNT TO ENJOY SHIPPING SAVINGS?

No, any BV or dollar amount can be ordered to enjoy shipping savings as long as the order contains shippable product.

DO ISADELIVERY SHIPPING SAVINGS APPLY TO EXPEDITED SHIPPING?

No, IsaDelivery applies only to ground shipping. You may select and pay for expedited shipping if you choose, but the IsaDelivery shipping savings will not apply to that particular order, and it will not be deducted from your 12 allowable shipments.

CAN I PURCHASE ISADELIVERY AT THE SAME TIME I PLACE A PRODUCT ORDER?

Yes, if you add IsaDelivery to your cart with product, your shipping savings start with that order, and savings would be available on your next 11 qualifying orders. If you purchase IsaDelivery without product, savings would be available for the total of 12 qualifying orders.

CAN I PURCHASE ISADELIVERY AS PART OF AN AUTOSHIP ORDER?

No, you must initially purchase IsaDelivery separate from Autoship. However, once IsaDelivery is purchased, shipping savings will apply to future Autoship orders that contain shippable product.

WILL MY RECURRING LEGACY FOUNDATION DONATION AFFECT MY 12 SHIPMENTS?

No, orders must contain shippable product to count toward one of your 12 shipments. Donations to the Isagenix Legacy Foundation are not considered shippable products.

CAN NEW MEMBERS PURCHASE ISADELIVERY WHEN ENROLLING?

Yes, simply add IsaDelivery to the cart, and the savings will be applied to the initial qualifying product order.

IF I SPLIT MY TIME LIVING IN CANADA AND THE U.S., CAN I PURCHASE ISADELIVERY IN BOTH MARKETS?

No, you can only purchase IsaDelivery once. However, your IsaDelivery shipping savings will apply to any qualifying orders ground shipped to the United States, Canada, or Puerto Rico.

CAN I TRANSFER MY ISADELIVERY BENEFITS TO OTHERS?

No, Isagenix Members must purchase IsaDelivery for their own account to enjoy shipping savings. IsaDelivery is nontransferable and nonassignable.

IF I AM A PLATINUM MEMBER, MAY I PURCHASE ISADELIVERY FOR MORE THAN ONE BUSINESS CENTER?

Yes, you may purchase IsaDelivery for any or all your business centers.

IF I RETURN PRODUCT ORIGINALLY SHIPPED VIA ISADELIVERY, WILL I RECEIVE CREDIT FOR ANOTHER ISADELIVERY SHIPMENT?

No, once a shipment is sent under IsaDelivery, the shipment counts toward the 12 available shipments and will not be credited for another shipment, even if the entire shipment is returned.

IF I RETURN PART OF OR AN ENTIRE SHIPMENT ORIGINALLY SHIPPED VIA ISADELIVERY, WILL I BE RESPONSIBLE FOR PAYING RETURN SHIPPING COSTS?

Yes, return shipping of products is your responsibility and is not covered by IsaDelivery.

IF I DON'T USE ALL 12 SHIPMENTS DURING MY SIX-MONTH PERIOD, DO I GET A PARTIAL REFUND OF THE US\$59/CA\$65?

No, IsaDelivery is nonrefundable. (Refunds may apply for cancellations made within the first 10 days after purchase of IsaDelivery. See Terms and Conditions for details.)

IS AUTOSHIP REQUIRED FOR THE ISADELIVERY PROMOTION?

No, Autoship is not required to take advantage of the IsaDelivery shipping savings.

IF I CURRENTLY HAVE MY PRODUCT SHIPPED TO AN APO ADDRESS, CAN I PARTICIPATE IN THIS PROMOTION?

Yes, qualifying orders shipped to APO/FPO addresses with U.S. zip codes are eligible for the IsaDelivery shipping promotion.

WHY WILL I SEE A SHIPPING CHARGE ON THE PAYMENT AND SHIPPING SCREEN DURING CHECKOUT IF I HAVE PURCHASED ISADELIVERY?

The system still needs to calculate a shipping cost, so the first screen simply shows the amount of shipping you would have paid without IsaDelivery. The subsequent screen will not show the shipping cost, and the shipping cost will not be charged to you.

DOES ISADELIVERY COVER THE COST OF THE SUMMER COOLER PROGRAM?

Yes, all standard ground shipping, including costs associated with the Summer Cooler Program, are covered with IsaDelivery.

MY ISADELIVERY EXPIRATION DATE IS APPROACHING. WHEN SHOULD I SCHEDULE MY FINAL AUTOSHIP TO SAVE ON SHIPPING?

Because Autoship orders take one business day to process, you need to have your final Autoship order scheduled a minimum of two business days before your IsaDelivery expiration date. Be sure to account for weekends and holidays.



TERMS AND CONDITIONS

Isagenix is offering its Members in the United States, Canada, and Puerto Rico the opportunity to participate in IsaDelivery, a shipping savings promotion. Members who purchase IsaDelivery from August 27, 2018 through October 31, 2018, will receive free standard ground shipping on up to 12 Isagenix product orders that are placed within six months after the IsaDelivery purchase date. The cost for IsaDelivery is \$59.00 US/PR and \$65.00 Canada. The cost is non-refundable except as expressly set forth in these Terms. **You may cancel your IsaDelivery purchase within three business days (ten days in Canada) after purchase. In that case, we will refund the cost; provided that we may charge you (or withhold from your refund) the value of IsaDelivery benefits used by you and your account during this three-day (or ten-day) period.** Participation and benefits expire six months after the purchase date of IsaDelivery. Benefits not used during this 6-month period are forfeited. IsaDelivery benefits may have quantity or shipping address limitations. Shipments must be to addresses or PO Boxes in the 13 Canadian Provinces/Territories, the 50 United States, Washington, D.C., Puerto Rico, or to APO/FPO addresses with U.S. Zip codes. Shipments to other destinations are ineligible. Shipping times may vary and are not guaranteed.

IsaDelivery is available for a one-time purchase per Membership account or business center only and cannot be combined with any other shipping offers. We reserve the right to refuse IsaDelivery purchase and participation in our discretion. IsaDelivery is non-transferrable and non-assignable and has no cash equivalent. No substitutions permitted. Taxes may apply on either or both of the cost and the reduced shipping charges for IsaDelivery and are the responsibility of the Member. Isagenix may change the qualifications and may cancel or terminate the promotion or participation at any time without notice. If we cancel or terminate, we will give purchasers a prorated refund based on the number of shipments remaining. However, we will not give any refund for terminations related to conduct that we determine, in our discretion, violates these terms or any applicable law, or involves fraud or misuse of the IsaDelivery promotion. We reserve the right to clarify terms and conditions and to correct omissions, inaccuracies, and typographical errors. Void where prohibited. **To the fullest extent permitted by law, Isagenix's total liability, whether in contract, warranty, tort (including negligence) or otherwise, will not exceed the cost you paid for IsaDelivery.**

